1 Meet Your Remote

Your remote arrives with the AA batteries already installed, but not activated. Here is how to power it on for the first time.

A. Pick up your remote and remove the “Pull” tab (on back) by pulling away from the remote. The Status LED will blink green four times as the remote powers up (about 5 seconds).

B. Turn on your TV.

C. Turn on your set-top box.

2 Turn On Your Remote

Your remote arrives with the AA batteries already installed, but not activated. Here is how to power it on for the first time.

A. Press and hold the Setup button (about 3 seconds) until the Status LED changes from red to green.

B. Press the XFINITY button.

C. Follow the on-screen instructions to enter the 3-digit code that appears.

Once the code is correctly entered, your XFINITY Remote is paired with the device.

3 Pair Remote for “Aim Anywhere” Control

Control your set-top box without having to point your remote at the device, even when it is located inside a cabinet or entertainment center.

A. Press and hold the Setup button (about 3 seconds) until the Status LED changes from red to green.

B. Press the XFINITY button.

C. Follow the on-screen instructions to enter the 3-digit code that appears.

Not working? Make sure the battery tab from your remote is removed, your TV is on and you are entering the correct 3-digit code on your TV screen.

Need to remove Aim Anywhere control? Press and hold the Setup button on the remote until the Status LED changes from red to green. Press A on the remote. If the Status LED blinks green twice, you have successfully removed Aim Anywhere.
4 Control Your TV’s Power and Volume

A Using the list on the right, find the first 5-digit code for your TV manufacturer.

B Press and hold the Setup button (about 3 seconds) until the Status LED changes from red to green.

C Enter the first 5-digit code for your TV manufacturer. The Status LED should flash green twice.

D Verify that the code was accepted by using your remote to adjust volume and turn the TV on and off.

5 Test Voice Control

A Press and hold the Voice button until you hear the audio tone.

B Speak a voice command to the remote while continuing to hold down the button. Try one of the suggestions below. The Status LED will be solid blue while you speak your command.

C Release the Voice button when your command is complete. Look at the TV for the results of your voice command.

FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not used in accordance with the instructions, may cause harmful interference to radio communications.

There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase or decrease the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
- Consult the dealer or an experienced remote control / TV technician for help.
- It is strongly recommended that the TV be plugged into a separate wall outlet.

The user is cautioned that changes and modifications made to this equipment without the approval of the manufacturer could void the user’s authority to operate this equipment.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

“Caution” : Exposure to Radio Frequency Radiation. Antenna shall be mounted in such a manner to recognize the potential for human contact during operation to avoid the possibility of exceeding the FCC radio frequency exposure limit.

Radio Exposure Statement: This equipment complies with the FCC radiation exposure limits set forth for devices operating in an uncontrolled environment. This equipment should be operated with a minimum distance of 2 cm between the radiator and front of face. This equipment should not be placed directly on the ear when the speaker is active.

Not working? Try the second code listed. Still not working? Visit xfinity.com/voiceremote for a complete list of codes or use the My Account app for mobile (iOS/Android) or X1.

Not working? Make sure you’re pressing the Voice button while you speak into the remote, and release it when complete.

Need help?
Visit xfinity.com/voiceremote
Use the My Account app for Mobile (iOS/Android) or X1

Keep for future reference, but if you decide to toss, please recycle.

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